

Alcatel-Lucent University

Alcatel·Lucent
UNIVERSITY



Alcatel-Lucent University is the company's premiere organization for continuous learning and professional development, presenting world-class learning opportunities in the areas of products, technical, functional and leadership development.

Value Propositions

Alcatel-Lucent University manages, develops and delivers learning and qualification solutions globally that enable customers, partners and employees to achieve their strategic business objectives.

Customers	Alcatel-Lucent Leaders	Employees
Alcatel-Lucent University enables maximum proficiency & satisfaction with Alcatel-Lucent products, solutions and services through consultative, innovative and cost-effective learning solutions.	Alcatel-Lucent University enables Alcatel-Lucent leaders to achieve their strategic objectives by customizing learning solutions to address specific business issues and competency gaps facing their teams.	Alcatel-Lucent University enables employees to enhance productivity and achieve their professional development objectives with multimedia learning solutions in the areas of leadership, functional, technical & product training.

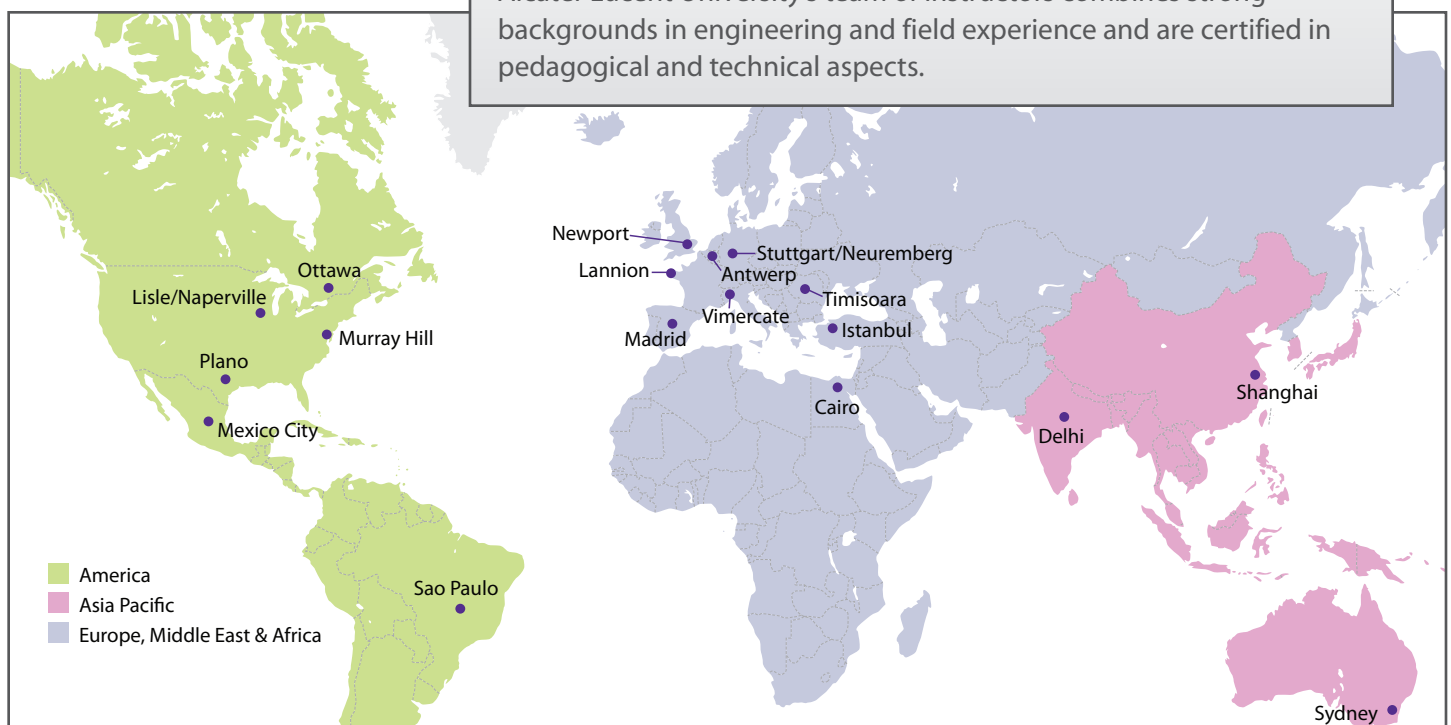


Resources

Alcatel-Lucent University provide employees with an unparalleled learning experience, including:

- Top quality multimedia learning solutions
- Highly-experienced learning professionals
- Industry-leading subject matter expertise
- Operations in about 25 countries worldwide
- Key qualification programs in business-critical areas

Alcatel-Lucent University Training Center Locations





Customer Learning

Alcatel-Lucent University provides the skills, tools and services that drive superior performance of networks and people.

By consulting with customers to understand their business objectives, Alcatel-Lucent University delivers targeted solutions and services to address their specific learning requirements. This personalized approach enables customers to speed their return on investment and serves as an important differentiator for Alcatel-Lucent in an increasingly competitive global market.

Alcatel-Lucent University's knowledgeable and highly-skilled team of professionals efficiently adapt to changing markets and are a valued partner to the customers we serve.

Employee Learning

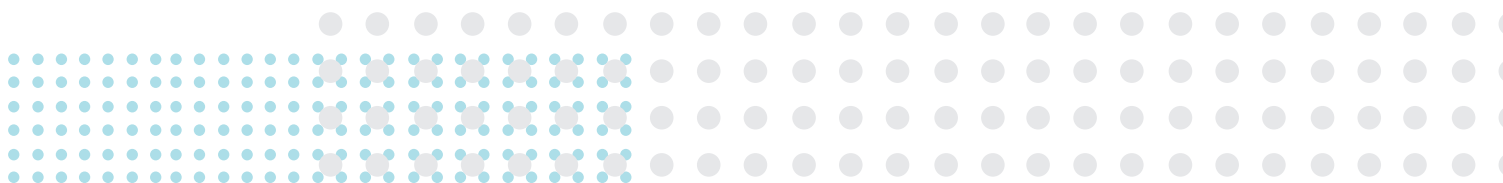
Alcatel-Lucent University is committed to creating a culture of continuous learning in which employees develop the requisite knowledge and skill sets to excel in their current positions and be prepared for future challenges.

To accomplish this objective, Alcatel-Lucent University utilizes a two-pronged approach to employee learning:

Key Qualification Programs: Global programs enabling employees to achieve excellence in critical areas of the business, including: Sales, Project Management, Leadership Development, Product Management and more.

Professional Development: Learning solutions designed to enhance employee knowledge and skill sets in key competency areas (technology, financial, communications, etc.).

Alcatel-Lucent University recognizes that advancing the knowledge and skill sets of our employees is essential to achieving our business goals and provides Alcatel-Lucent with a critical advantage in the marketplace.

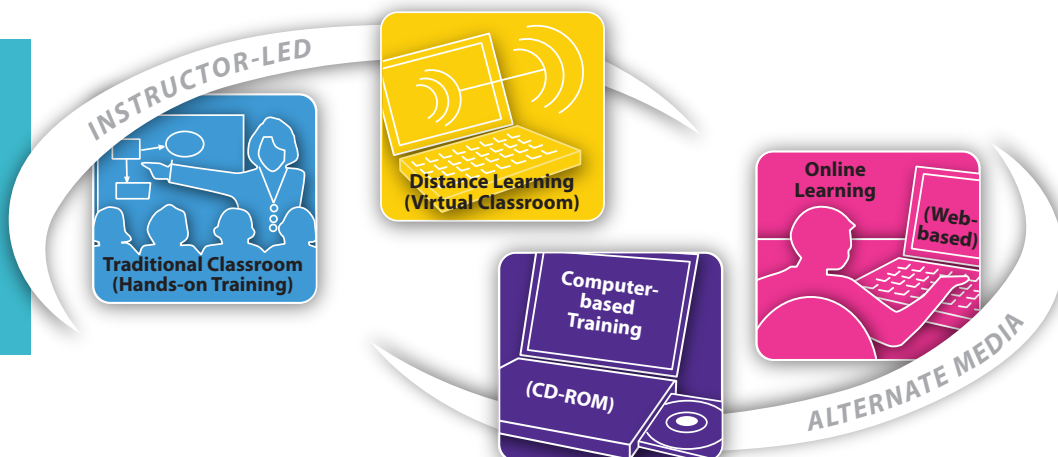


Training Delivery

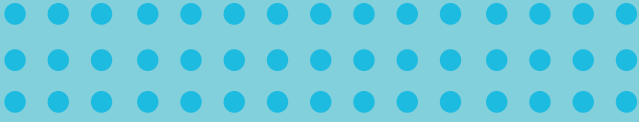
Alcatel-Lucent University combines classroom lectures with technology-based training and hands-on experience to ensure that students acquire theoretical as well as practical knowledge.

Blended Learning:

In order to maximize reach and minimize time-off-the-job, a growing emphasis is being placed on on-line learning, with offerings ranging from specialized courses to generalist catalogues.



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